



TRINIDAD CEMENT LIMITED

OVERALL QUALITY OBJECTIVES

- 1. Achieve a minimum of 91% of trucks loading recording a Pickup Cycle Time within 90 minutes for bag and bulk product for local sales on a daily basis.*
- 2. Zero Instances of cement dispatched not meeting all statutory regulatory and requisite standards.*
- 3. Achieve a minimum average Net Promoter Score (NPS) of 80 points per annum.*

Signed:

A handwritten signature in black ink, appearing to be 'GR', is written over a horizontal line.

Guillermo Rojo
General Manager

QP 09

Revised: March 7th 2023

Revision #: 17